



FERRY COMMITTEE MINUTES (DRAFT)

March 04, 2022
12:00 PM – 1:00 PM

- A. **Call to order:** Jennifer Bernardi-Constable (Hull), Chair called the meeting to order at 12:01 PM
- B. **Discussion and action on the minutes of the 10/13/21 meeting:** Frank Tramontozzi (Quincy) moved acceptance of the minutes. This was seconded by Martha Reardon-Berwick (Hingham), and the minutes were approved without objection.
- C. **Presentation and update from Mr. Kevin Rabbitt, CEO and Mr. Cameron Clark, Global Ferry and Transportation lead, Hornblower Group/City Experiences. Hornblower Group purchased Boston Harbor Cruises in 2020, and now operates the MBTA's ferries under contract.** Mr. Rabbitt offered an overview of Hornblower and the different global experiences offered and transportation leaders. Not limited to discussing municipality & ferry contracts, the common culture, operating principles of the business including the acronym "RESPECT". Mr. Clark offered insight to how Hornblower maintains their "CREW" objective through auditing operations, Vessel's Safety Program, Broad Maritime Services, and ideas for improvement; including various alternative fuels & electric boats which support the Path to Zero Emissions. In addition, we learned about future travel tech which has been recognized though world class marketing. Hornblower in summary are looking for best practices and how to best



applying them to meet agency needs. Hornblower remains optimistic about creating amazing diverse experiences for its diverse riders and hopeful for an expanding future. A copy of the presentation will be added here.

Following the presentation, members asked several questions of staff, all of which were answered in full.

D. **Old/New Business:** Brian Kane encouraged members to reach out to share their topic interest, ideas, etc. Members asked staff to compile a list of comparable ferry fares.

E. **Adjourn:** With all business transacted, the meeting was adjourned at 1:00PM.

Attendees:

Members:

Frank Tramontozzi, Quincy
Jennifer Constable, Hull
Martha Reardon-Berwick

Guest

Cameron Clark, Hornblower
Kevin Rabbitt, Hornblower
Chris Busch, BPDA

Staff:

Brian Kane, Executive Director
Amira Patterson, Transportation Planner

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